

Dear Arkansas Blue Cross and Blue Shield Participating Dental Office and Providers:

Arkansas Blue Cross and Blue Shield continually works to improve the quality and efficiency of services to its members as well as enhance the network management experiences of participating dentists. As a part of this effort, we are excited to announce effective October 1<sup>st</sup> 2022, United Concordia's network that supports the Federal Employees Dental and Vision Insurance Program (FEDVIP), and also provides access for members of their commercial business, is expanding to provide increased access to care through our Arkansas Blue Cross PPP network.

You are receiving this notice because you participate in Arkansas Blue Cross PPP network, and we are committed to providing our network dentists with superior service, which includes keeping you properly informed.

There will be no change to the reimbursement you currently receive; your Arkansas Blue Cross PPP fee schedule will also apply for services rendered to your United Concordia patients.

We encourage you to take advantage of this great opportunity to fill your practice's chairs with United Concordia members and assist new patients in search of treatment.

Arkansas Blue Cross and Blue Shield thanks you for your continued participation and for the quality care you provide to your patients. If you have any questions, please call Customer Service at (888)-224-5213 or email us at <a href="mailto:DentalProviderRelations@USAbleLife.com">DentalProviderRelations@USAbleLife.com</a>.

Sincerely,

Dental Provider Relations Team