Individual Request for Accounting

Of certain Disclosures of Protected Health Information for Non-Treatment, Payment, or Health Care Operations Purposes Made by BlueAdvantage Administrators of Arkansas

As a member, you have the right to receive an accounting of certain non-routine disclosures of your identifiable health information made by BlueAdvantage Administrators of Arkansas, a third-party claims administrator providing services for your Employer's Group Health Plan, for non-Treatment, Payment or Health Care Operations (TPO) purposes.

Your request must state a time period that may not be longer than six (6) years and may not include dates before April 14, 2003.

The first list you request within a 12-month period will be provided free of charge. For additional lists during the same 12-month period, you may be charged for the costs of providing the list; however we will notify you of the cost involved and you may choose to withdraw or modify your request.

To request an accounting of disclosures for non-TPO purposes made by BlueAdvantage Administrators of Arkansas, a third-party claims administrator providing services for your Employer's Group Health Plan, you must submit your request in writing to your Employer Group Health Plan.

Please inform me of where my protected health information (PHI) has been sent for purposes <u>other than</u> treatment, payment and health care operations.

The request for an accounting of disclosures will be responded to within 60 days of the receipt of the request, unless a 30-day extension is requested by us. After the first accounting request each year, there will be a fee for additional accounting requests.

Please submit this request to your Employer's Human Resources or Benefits Administration Office.